



FOUNDATION
**"CONFLICT RESOLUTION AND
RECONCILIATION OF DISPUTES"**

Questionnaire

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I. WHAT ARE THREE OF THE DISPUTES/CONFLICTS WHICH CONCERN MOSTLY IN YOUR LIFE AND DAILY WORK?

(Write them as per their importance: starting from I of the most important down to III the least important)

Nr.	Given options	Total number of the interviewees	Degree of importance	Nr. of answers	Answers in percentage (%)
1.	Disputes/conflict with your colleagues concerning job questions	1049	I	56	5.3
			II	50	4.8
			III	49	4.7
2.	Disputes/conflicts with your superiors at your work	1049	I	70	6.7
			II	38	3.6
			III	32	3.1
3.	Disputes/conflicts with former owners of the land/olive grove/forest/house/unit/shops	1049	I	8	8.1
			II	38	3.6
			III	24	2.3
4.	Disputes/conflicts with neighbors for real estate and land property	1049	I	146	13.9
			II	69	6.6
			III	54	5.1
5.	Disputes/conflicts with your parents (children) for real estate and land/olive grove/house property	1049	I	37	3.5
			II	32	3.1
			III	21	2.0

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Degree of importance</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
6.	Disputes/conflicts with your brothers (sisters) for real estate land/olive grove/house property	1049	I II III	69	6.6 6.6 5.2
7.	Disputes/conflicts caused by offence and slanders	1049	I II III	135 162 104	12.9 15.4 9.9
8.	Disputes/conflicts caused by beating	1049	I II III	39 72 57	3.7 6.9 5.4
9.	Disputes/conflicts caused by light wounding	1049	I II III	26 30 30	2.5 2.9 2.9
10.	Disputes/conflicts between families caused by serious wounding or assassination	1049	I II III	112 32 47	10.7 3.1 4.5
11.	Disputes/conflicts between ex-spouses caused by the redivision of property	1049	I II III	7 16 21	0.7 1.5 2.0

<i>Nr.</i>	<i>Given options</i>	<i>Total number of interviewees</i>	<i>Degree of importance</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
12.	Disputes/conflicts between ex-spouses caused by the obligation feeding the children	1049	I II III	14 14 23	1.3 1.3 2.2
13.	Disputes/conflicts with state institutions on ownership concern	1049	I II III	59 37 34	5.6 3.5 3.2
14.	Disputes/conflicts with private companies for non implementation of contracts	1049	I II III	27 37 28	2.6 3.5 2.7
15.	Disputes/conflicts caused by religion differences	1049	I II III	10 21 37	1.0 2.0 3.5
16.	Disputes/conflicts caused by ethnic differences	1049	I II III	7 15 18	0.7 1.4 1.7
17.	Disputes/conflicts for political questions	1049	I II III	47 69 153	4.5 6.6 14.6
18.	Other disputes/conflicts	1049			
19.	I have no disputes/conflicts	1049		25 149	2.4 14.2

II. WHICH IS TO YOUR OPINION THE MOST APPROPRIATE WAY TO SOLVE THE DISPUTES/CONFLICTS CONCERNING YOU MOSTLY?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	At the court	1049	165	15.7
2.	Through self-judgement	1049	60	5.7
3.	Consulting with a jurist (lawyer/advocate)	1049	85	8.1
4.	Through mediation of the local authorities	1049	62	5.9
5.	Through mediation of close friends	1049	112	10.7
6.	Through mediation of relatives (brother, sister, cousin)	1049	229	21.8
7.	Through mediation of friends	1049	120	11.4
8.	Through mediation of the well known people in the district/city/village	1049	150	14.3
9.	None of these	1049	29	2.8
10.	I don't know/no answer	1049	37	3.6

III. WHAT DO YOU THINK WOULD BE THE BEST PLACE OF MEDIATION?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	At the local authority office (city-hall, office of the commune)	1049	81	7.7
2.	At the court	1049	150	14.3
3.	At any NGO (association, foundation)	1049	133	12.7
4.	At the presence of other people	1049	83	7.9
5.	At private rooms, without the presence of other people	1049	222	21.2
6.	At the family	1049	343	32.7
7.	I don't know / no answer	1049	37	3.5

IV. IF YOU WERE IN A CONFLICT, WHOM WOULD YOU LIKE THE MEDIATOR?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	A close relative of the other people	1049	58	5.5
2.	Your relative	1049	144	13.7
3.	An important person at the state authority	1049	66	6.3
4.	Any person known for his/her honesty and justice	1049	413	39.4
5.	Any clever person with authority	1049	273	26.0
6.	None of these	1049	63	6.0
7.	I don't know / no answer	1049	32	3.1

V. WHAT WOULD YOUR STAND BE IF TWO OF YOUR CLOSE RELATIVES OR CLOSE FRIENDS ARE IN CONFLICTS?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Would be quite different	1049	102	9.7
2.	Would support the one who was right	1049	534	50.9
3.	Would try to ease the conflicts without touching the point that who is to be blamed	1049	368	35.1
4.	I don't know / no answer	1049	45	4.3

VI. HOW WOULD YOU ACT IN CASE YOU WERE A VICTIM OF BEATING OR LIGHT WOUND?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Would seek justice at the judicial bodies	1049	187	17.8
2.	Would counter-attack/take revenge	1049	112	10.7
3.	Would try to reconcile	1049	533	50.8
4.	Would try to completely forget the event	1049	160	15.3
5.	I don't know / no answer	1049	57	5.4

VII. WHAT WOULD YOU DO IN CASE ANY MEMBER OF YOUR FAMILY OR CLOSE RELATIVE OF YOURS WOULD BECOME A VICTIM OF BEATING OR LIGHT WOUND?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Would seek justice at the judicial bodies	1049	217	20.6
2.	Would counter-attack/take revenge	1049	108	10.3
3.	Would try to reconcile	1049	558	53.2
4.	Would try to completely forget the event	1049	114	10.9
5.	I don't know / no answer	1049	52	5.0

VIII. WHAT WOULD BE THE BEST WAY OUT IN CASE A MEMBER OF YOUR FAMILY IS ASSASSINATED?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Would wait for the court to take the relevant decision	1049	403	38.4
2.	Would take revenge according to the norms of the blood-feud Cannon	1049	137	13.1
3.	The killer be punished, but may reconcile with his family members	1049	411	39.2
4.	I don't know / no answer	1049	98	9.3

IX. IF THERE ARE BLOOD-FEUD CASES IN YOUR COMMUNITY, DO YOU THINK THAT THEY CAME BECAUSE OF:

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Lack of the respective legislation	1049	66	6.2
2.	Violation and/or respect to the law by the state organs	1049	294	28.0
3.	Economic/social reasons	1049	96	9.2
4.	Incited by other people	1049	131	12.5
5.	The tradition and the influence of the Cannon	1049	69	6.6
6.	The age	1049	81	7.7
7.	There are no cases	1049	246	23.5
8.	I don't know / no answer	1049	66	6.3

X. WHAT WOULD YOU FEEL WHEN YOU FIND OUT THAT ANOTHER PERSON THINKS AND ACTS QUITE DIFFERENTLY FROM YOU FOR THE SAME QUESTIONS?

Nr.	Given options	Total number of the interviewees	Nr. of answers	Answers in percentage (%)
1.	Surprise	1049	167	15.9
2.	Discomfort	1049	139	13.2
3.	Disdain	1049	77	7.3
4.	Hate	1049	93	8.9
5.	I don't feel anything	1049	368	35.1
6.	Respect	1049	134	12.8
7.	I don't know / no answer	1049	71	6.8

XI. WHAT ARE THE MOST SHARP FAMILY DISPUTES/CONFLICTS AT YOUR CITY/VILLAGE?

Nr.	Given options	Total number of the interviewees	Nr. of answers	Answers in percentage (%)
1.	Between parents and their sons	1049	162	15.4
2.	Between parents and their daughters	1049	101	9.6
3.	Between married couples (spouses)	1049	141	13.4
4.	Between daughters-in-law and their mothers-in-law	1049	404	38.5
5.	Among brothers	1049	88	8.5
6.	Among brothers and sisters	1049	42	4.0
7.	I don't know / no answer	1049	111	10.6

XII. WHAT DO YOU THINK ARE THE MAIN CAUSES OF DISPUTES/CONFLICTS BETWEEN HUSBANDS AND WIVES?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviews</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Differences in their social-economic situation	1049	57	5.4
2.	Matrimonial jealousy	1049	142	13.5
3.	Gossips by the other people	1049	148	14.1
4.	Economic poverty	1049	473	45.1
5.	Differences in their stands towards their children	1049	24	2.3
6.	Betrayal of the matrimonial loyalty by the wife or husband	1049	149	14.2
7.	Other cause	1049	20	1.9
8.	I don't know / no answer	1049	36	3.5

XIII. WHAT IS YOUR OPINION ABOUT THE PURCHASE OF THE AGRICULTURAL LAND IN THE COUNTRYSIDE.?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	It would increase the rate of conflicts between former and present owners	1049	372	35.5
2.	It would increase the conflicts but it is an indispensable process	1049	359	34.2
3.	It will not influence to the increase of conflicts/disputes	1049	177	16.9
4.	I don't know / no answer	1049	141	13.4

XIV. WHAT WOULD BE YOUR STAND IF THERE IS AN SERIOUS DISPUTE/CONFLICT BETWEEN YOUR BROTHER OR SISTER AND THE BROTHER OR SISTER OF YOUR CLOSE FRIEND? WHAT WOULD BE YOUR STAND TOWARDS YOUR CLOSE FRIEND?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	I would cut off all the relations with my friend	1049	80	7.6
2.	I would gradually cool down my relations with my friend	1049	95	9.1
3.	I would keep the friendship, but keeping it as a secret from my brother and sister	1049	48	4.6
4.	I would try a mediation to solve the dispute/conflict	1049	619	59.0
5.	I would keep the same friendship	1049	135	12.9
6.	I don't know / no answer	1049	72	6.8

XV. WHOM WOULD YOU HATE MOSTLY?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Somebody who disdain your thoughts	1049	42	4.0
2.	Somebody who speaks ill of you in secret	1049	410	39.1
3.	Somebody who offences another onw unjustly in public	1049	227	21.6
4.	Somebody who takes from you something very important to you and hinders at your work, whitout asking for your permission	1049	100	9.5
5.	Somebody who competes in an unjust way	1049	79	7.5
6.	Somebody who makes public the secrets of your life	1049	89	8.5
7.	Somebody who disdains your religion	1049	27	2.6
8.	Somebody who disdains your physical qualities (length, color of the eyes, hair etc.)	1049	16	1.6
9.	Write other	1049	11	1.0
10.	I do not hate without any reason	1049	42	4.0
11.	I don't know / no answer	1049	6	0.6

XVI. IF YOU ARE IN A SERIOUS CONFLICT WITH SOMEONE, HOW DOES IT INFLUENCE YOUR LIFE AND DAILY ACTIVITY?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	It encourages to work more	1049	199	19.0
2.	It does not influence in your daily life	1049	146	13.9
3.	It encourages to drink alcoholic drinks	1049	63	6.0
4.	It makes you nervous in relations with the others	1049	279	26.6
5.	It hinders you in your daily life	1049	306	29.2
6.	I don't know / no answer	1049	56	5.3

XVII. IN CASE OF A CONFLICT WITH SOMEBODY, WHAT WOULD BE MOST IMPORTANT FOR YOU?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	To make the truth come out and put justice	1049	814	77.6
2.	To improve the relations with the other part without being much concerned about the truth	1049	107	10.2
3.	To challenge the other part	1049	92	8.8
4.	I don't know / no answer	1049	36	3.4

XVIII. WHEN IN CONFLICT, HAVE YOU EVER TRIED TO ANALYZE THE CONFLICT PLACING YOURSELF ON THE SIDE OF THE OTHER PART?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Often	1049	341	32.5
2.	Rarely	1049	394	37.6
3.	Never	1049	190	18.1
4.	I don't know / no answer	1049	124	11.8

XIX. IN COMPARISON WITH THE LAST YEAR, HOW ARE THE RELATIONS AMONG YOUR RELATIVES AND FRIENDS?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Quite conflicting	1049	84	8.0
2.	Somewhat conflicting	1049	121	11.5
3.	In conflict like before	1049	193	18.4
4.	Less conflicting	1049	346	33.0
5.	Much less conflicting	1049	216	20.6
6.	I don't know / no answer	1049	89	8.5

XX. WHAT IS YOUR OPINION ABOUT THE CONFLICT SITUATIONS IN 1999 IN THE ALBANIAN SOCIETY?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Would decrease	1049	463	44.1
2.	Would be the same	1049	266	25.4
3.	Would increase	1049	202	19.3
4.	I don't know / no answer	1049	118	11.2

XXI. HOW MUCH CONFIDENCE DO YOU HAVE ON JUSTICE?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Much	1049	36	3.4
2.	So-so	1049	221	21.1
3.	A little	1049	378	36.0
4.	No confidence at all	1049	382	36.4
5.	I don't know / no answer	1049	32	3.1

XXII. WHICH LEVEL OF THE JUDICIARY HAVE YOU GREATER CONFIDENCE ON?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	District court	1049	124	11.8
2.	Court of Appeal	1049	55	5.2
3.	The Court of Cassation	1049	204	19.4
4.	I have confidence on neither court	1049	514	49.0
5.	I don't know / no answer	1049	152	14.6

XXIII. IF YOU HAAVE NO CONFIDENCE AT THE JUDICIARY, WHY?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	There are shortcomings at the legislation	1049	61	5.8
2.	The judges favor their relatives and friends	1049	138	13.2
3.	The judges are corrupted	1049	603	57.5
4.	The judges have not professionall ability	1049	98	9.3
5.	Other reason	1049	29	2.8
6.	I don't know / no answer	1049	120	11.4

XXIV. HOW DO YOU CONSIDER THE WORK OF THE PROSECUTOR'S OFFICE IN FIGHTING AGAINST CRIME?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Very good	1049	10	1.0
2.	Good	1049	85	8.1
3.	Acceptable	1049	180	17.2
4.	Unacceptable	1049	685	65.3
5.	I don't know / no answer	1049	89	8.4

XXV. IF YOU HAVE BEEN IN A COURT RECENTLY, WHEN WAS IT?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	In 1998	1049	15	1.4
2.	In 1997	1049	17	1.6
3.	In 1996	1049	30	2.9
4.	In 1995	1049	17	1.6
5.	In 1994	1049	26	2.5
6.	I have never been in a court	1049	944	90.0

XXVII. IF YOU HAVE EVER BEEN AT THE COURT, WHAT'S BEEN ITS VERDICT?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	In your favor	1049	37	3.5
2.	Partially in your favor and partially in the other's party favor	1049	30	2.9
3.	In the other party's favor	1049	29	2.8
4.	Is still in process	1049	9	8.6

XXVIII. SEX

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Female	1049	509	48.5
2.	Male	1049	537	51.2

XXIX. MARITAL STATUS

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Single	1049	224	21.4
2.	Married	1049	745	71.0
3.	Divorced	1049	16	1.5
4.	Widow (er)	1049	43	4.1

XXX. WHAT'S YOUR PROFESSION?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviews</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	Worker	1049	143	13.6
2.	Land tiller	1049	283	27.0
3.	Businessman	1049	110	10.5
4.	Craftsman	1049	30	2.8
5.	Housewife	1049	69	6.6
6.	Specialist with high education	1049	202	19.3
7.	Student	1049	15	1.4
8.	Retired	1049	113	10.8
9.	Unemployed	1049	84	8.0

XXXI. EDUCATIONAL LEVEL?

Nr.	Given options	Total number of the interviewees	Nr. of answers	Answers in percentage (%)
1.	Elementary	1049	23	2.2
2.	8-year schooling	1049	288	27.5
3.	Secondary studies	1049	484	46.1
4.	High education	1049	246	23.5
5.	With scientific title	1049	4	0.4

XXXII. HOW OLD ARE YOU?

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	19 - 29 years old	1049	375	35.7
2.	30 - 45 years old	1049	348	33.2
3.	46 - 60 years old	1049	190	18.1
4.	Up to 60 years old	1049	135	12.9

XXXIII. DISTRICT

<i>Nr.</i>	<i>Given options</i>	<i>Total number of the interviewees</i>	<i>Nr. of answers</i>	<i>Answers in percentage (%)</i>
1.	City	1049	428	40.8
2.	Village	1049	621	59.2